

PROCESS FLOW

1 Kwemukelwa Kwetikhalo
Tikhalo temukelwa ngetindlela letehlukene

2 Kubhalisa Sikhalo
Bhala sikhalo ebhukwini letikhalo bese usinika inombolo yekusikhomba leyehlukile

4 Hlola bese Uyahlukanisa
Cwaninga sikhalo kute kubonakale luhlobo lwaso, kuphutfuma kwaso kanye nendlela lefanele yekusisombulula, kungakapheli emalanga lamatsatfu

3 Kubhalisa Sikhalo
Yemukela uphindze watise lona loletse sikhalo kutsi sewusitfolile kungakendluli ema-hora langu-24, umnike inombolo yekukhomba lesikhalo

5 Nika Umphenyi
Niketa umphenyi lofanele nalongakhetsi luhlangotsi kutsi achube luphenyo lwalesikhalo kungakapheli emalanga lasihlanu

6 Phenya
Tfola lwati ngekutsi ukhulumisane nebantfu labafanele futsi uhlatiye emaciniso ngaphandle kwekukhetsa luhlangotsi, kungakapheli emalanga lalishumi

8 Kubhalisa Sikhalo
Yatisa umuntfu losiletsile sikhalo ngesisombululo lesiphakanyisiwe kungakapheli tinsuku letimbili.

7 Kutfola Sicazululo
Tfola imiphumela niphindze nivumelane ngesincumo lesifanele noma sisombululo lesifanele

9 Kubentisa Tinyatselo Tekulungisa
Sebentisa lesisombululo lekuvunyelenwe ngaso kanye nanoma ngusiphi sinyatselo sekulungisa noma sekuvimbela inkinga, ngesikhatsi lesivunyelenwe ngaso

10 Sikhalo sekwedlulisa (Nakudzingekile)
Nangabe lofaka sikhalo angakeneliseki ngemphumela lohlongotiwe, angafaka sikhalo sekwedlulisa (appeal) kungakapheli emalanga lalishumi ngemva kwekwatiswa ngalowo mphumela lohlongotiwe

12 Kulandzelela
Landzelela nalofake sikhalo kute ucinisekise kutsi wenelisekile nokutsi lesisombululo sisebenta kahle

11 Vala
Vala sikhalo nangabe lesisombululo semukelwe futsi sesisetjentsiwe

13 Kubika kanye neKutfufukisa Lokuchubekako
Bhala phansi iminingwane yetikhalo futsi ubike ngato kute kubonakale tindlela letivamile, kugadwe kusebenta, futsi kukhutsatwe kutfufukiswa lokuchubekako kwe-GRM nyanga tonkhe